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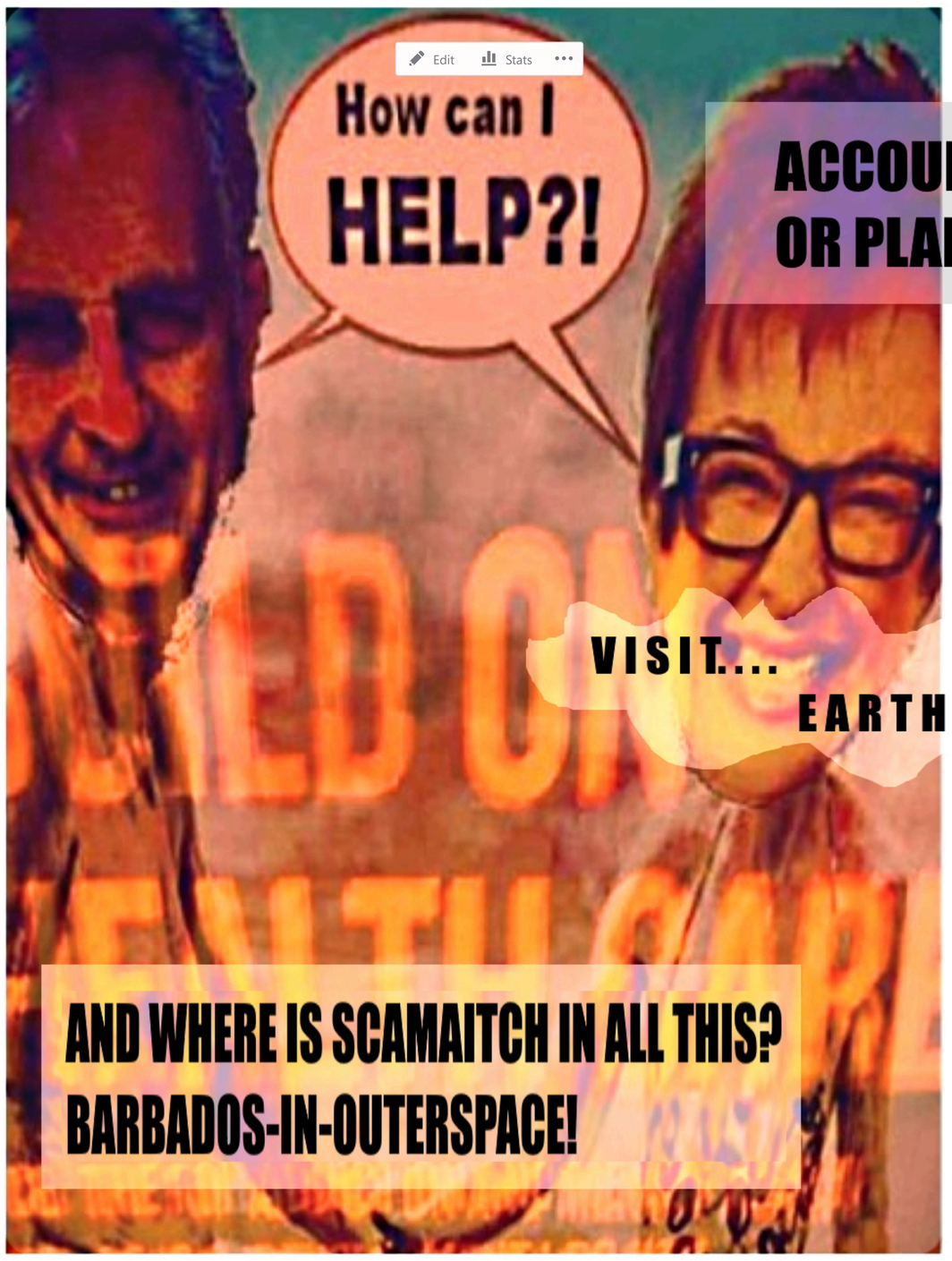
#TCHC #Senior #Tenants Advisory Committee: ACCOUTABILITY FRAMEWORK or....

January 2, 2021

PLAN 9

from

OUTER SPACE



Seniors-Specific Policies and Procedures	• All existing SHU policies and procedures are reviewed and changes are made (when necessary) to address the unique and specific needs of senior tenants.
Seniors Health and Wellness Hubs	• Seniors Health and Wellness Hubs (on-site in select SHU buildings) are established to provide senior tenants with access to a range of health, social, and wellness services delivered by external community agencies. • These hubs differ from the Service Hubs currently implemented across TCHC's family portfolio as they provide access to services offered by external agencies, rather than internal TCHC services such as maintenance, cleaning, operations, etc.
Designated Care Coordinators	• In collaboration with the TC LHIN, designated Care Coordinators are identified for each of the 83 seniors-designated buildings to streamline access to health and social services for senior tenants.

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